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#### BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE APPLICATION	)	CASE NO. AVU-E-13-09
OF AVISTA CORPORATION FOR A	)	CASE NO. AVU-G-13-02
FINDING OF PRUDENCE FOR 2010-2012	)	
EXPENDITURES ASSOCIATED WITH	)	
PROVIDING ELECTRIC AND NATURAL GAS	)	DIRECT TESTIMONY
ENERGY EFFICIENCY SERVICE IN THE	)	OF
STATE OF IDAHO	)	BRUCE W. FOLSOM
	)	

FOR AVISTA CORPORATION

(ELECTRIC AND NATURAL GAS)

## I. INTRODUCTION

- Q. Please state your name, employer and business
- 3 address.

1

- 4 A. My name is Bruce Folsom. I am employed by
- 5 Avista as the Director of Energy Efficiency Policy. My
- 6 business address is East 1411 Mission Avenue, Spokane,
- 7 Washington.
- 8 Q. Would you please describe your education and
- 9 business experience?
- 10 A. I graduated from the University of Washington in
- 11 1979 with Bachelor of Arts and Bachelor of Science
- 12 degrees. I received a Masters in Business Administration
- degree from Seattle University in 1984.
- I joined the Company in 1993 in the State and Federal
- 15 Regulation Department. My duties included work associated
- 16 with tariff revisions and regulatory aspects of integrated
- 17 resource planning, demand side management, competitive
- 18 bidding, and emerging issues. In 2002, I was named the
- 19 Manager of Regulatory Compliance which added
- 20 responsibilities such as implementing the Federal Energy
- 21 Regulatory Commission's major changes to its Standards of

- 1 Conduct rule. I began my current position in September of
- 2 2006.
- 3 Prior to joining Avista, I was employed by the
- 4 Washington Utilities and Transportation Commission
- 5 beginning in 1984, and then served as the Electric Program
- 6 Manager from 1990 to February, 1993. From 1979 to 1983, I
- 7 was the Pacific Northwest Regional Director of the
- 8 Environmental Careers Organization, a national, private,
- 9 not-for-profit organization.
- 10 Q. First, why is the Company requesting a finding
- of prudence outside of a General Rate Request?
- 12 A. Beginning in 1995, Avista has requested a
- 13 finding of prudence for prior period cost recovery of
- 14 energy efficiency expenditures at the time of general rate
- 15 case filings. This process occurred as an outcome of how
- 16 Avista's Demand Side Management (DSM) Tariff Rider was
- 17 established. As the country's first system benefit charge
- 18 for conservation, several "legacy" protocols were adopted,
- 19 including the scope and timing of cost-recovery. However,
- 20 over time, reviewing energy efficiency issues in general
- 21 rate cases did not provide the level of focus desired by

- 1 parties to these proceedings. Discussions with Commission
- 2 Staff and Avista's Energy Efficiency Advisory Group have
- 3 led to requesting a finding of prudence, and examination
- 4 of associated issues, in a stand-alone case as presented
- 5 herein.
- 6 Q. What is the scope of your testimony in this
- 7 proceeding?
- 8 A. I will provide an overview of the Company's
- 9 recent Idaho DSM portfolio results and expenditures for
- 10 electric and natural gas efficiency programs. I will also
- 11 provide documentation demonstrating Avista's expenditures
- 12 for electric and natural gas efficiency programs have been
- 13 prudently incurred. More specifically, I address Avista's
- 14 involvement with the Northwest Energy Efficiency Alliance
- 15 (NEEA), the Company's proposal in a concurrently-filed
- 16 case for university research and development, status of
- 17 the Company's suspended natural gas DSM programs, overall
- 18 evaluation by Avista's third-party contractor ("Cadmus"),
- 19 and opportunities presented for stakeholder involvement.
- 20 Lastly, I introduce the other Company witnesses in
- 21 this case.

## 1 II. OVERVIEW OF DSM PROGRAMS AND CURRENT ISSUES

- 2 Q. Would you please provide a brief overview of
- 3 Avista's DSM programs?
- 4 A. Yes. Avista has historically had a significant
- 5 and consistent commitment to energy efficiency, beginning
- 6 its programs in 1978. In the mid-1990s, while the electric
- 7 industry was pulling back from offering energy efficiency
- 8 services, Avista pioneered the DSM Tariff Rider. Now in
- 9 its ninteenth year, the tariff rider was the country's
- 10 first distribution charge to fund DSM and is now
- 11 replicated in many other states. Schedule 91 currently
- 12 has a rate equal to 2.8% of retail revenue for electric
- 13 service and the Schedule 191 rate is 0.0% of retail
- 14 revenue for natural gas.
- 15 The Company's approach to energy efficiency is based
- 16 on two key principles. The first is to pursue all cost-
- 17 effective kilowatt hours and therms by offering financial
- 18 incentives for energy saving measures within simple
- 19 financial payback periods. As will be described by
- 20 Company witness Mr. Drake, the Company's programs are
- 21 delivered across a full customer spectrum. Virtually all

- 1 customers have had the opportunity to participate and many
- 2 have directly benefited from the program offerings. All
- 3 customers have indirectly benefited through enhanced
- 4 resource cost-efficiencies as a result of this portfolio
- 5 approach.
- 6 Q. What were the Company's energy efficiency
- 7 targets and results for 2010-2012?
- 8 A. The Company's energy efficiency targets are
- 9 established in the process of developing the Electric and
- 10 Natural Gas Integrated Resource Plans (IRPs). The targets
- 11 derived through the resource planning efforts provide a
- 12 starting point for program planning which is accomplished
- 13 through the annual business planning process where program
- 14 offerings are optimized for the Company's service
- 15 territory based on current economic and market conditions.
- 16 The Company's energy efficiency offerings include
- 17 over 300 measures and equipment options that are packaged
- 18 into over 30 programs for customer convenience. As part of
- 19 Avista's planning efforts, over 3,000 equipment options
- 20 and over 1,700 measures are evaluated and then examined
- 21 for cost-effectiveness.

- 1 The results of Avista's energy efficiency programs
- 2 continue to exceed the targets established as part of this
- 3 IRP process, as shown in Table No. 1 below. Idaho energy
- 4 efficiency savings for 2010 through 2012 were 109,100
- 5 first-year MWh (or 12.5 aMW). This represents 190% of the
- 6 Company's IRP target of 57,289 MWh for this period.

#### 7 Table No. 1

8	2010-2012	2010-2012	Percent
	MWh Savings	IRP Target	Achieved
9	109,100	57,289	190%

- 10 Over 181.4 aMW of cumulative savings have been
- 11 achieved through Avista's energy efficiency efforts in the
- 12 past thirty-five years; of which 117.6 aMW of DSM is
- 13 currently in place on the Company's system with
- 14 approximately 35.3 aMW in our Idaho service territory.
- 15 Current Company-sponsored conservation reduces retail
- 16 loads by nearly 10
- 17 percent.
- 18 The 2010-2012 natural gas savings targets for Idaho
- 19 were 2.1 million therms. Over 950,822 first-year therms
- 20 have been saved in Idaho, which is 45% of this period's
- 21 target as represented in Table No. 2. (Avista's combined

- 1 Idaho and Washington natural gas targets were 7.0 million
- 2 therms of which 4.1 million therms were achieved.)
- 3 Natural gas efficiency acquisition was affected by lowered
- 4 natural gas avoided costs and the suspension of Avista's
- 5 Idaho natural gas DSM programs in 2012. Company witness
- 6 Ms. Hermanson will provide the detail in support of these
- 7 results.
- 8 Table No. 2

9	2010-2012	2010-2012	Percent
	Therm Savings	IRP Target	Achieved
10	950,822	2,105,692	45%

- 11 Q. What was the cost of these efficiency
- 12 acquisitions?
- 13 A. During 2010-2012, the Company spent \$25.4
- 14 million on Idaho electric and natural gas DSM programs of
- 15 which 64.0% was paid out to customers in direct incentives
- 16 pursuant to the cost-effectiveness tests described by Ms.
- 17 Hermanson. This percentage does not include additional
- 18 benefits such as technical analyses provided to customers
- 19 by the Company's DSM engineering staff.
- 20 Q. Do the 2010-2012 results reflect Avista's
- 21 participation in regional energy efficiency efforts?

- 1 A. Yes. The numbers reported include 12,614 MWh of
- 2 first-year Idaho savings acquired through Northwest Energy
- 3 Efficiency Alliance's (NEEA) regional efforts. NEEA
- 4 focuses on using a regional approach to obtain electric
- 5 efficiency through the transformation of markets for
- 6 efficiency measures and services. An example of NEEA-
- 7 sponsored programs that benefit Avista customers are
- 8 efforts to decrease the cost of compact fluorescent light
- 9 bulbs (CFLs) and high-efficiency appliances by working
- 10 through manufacturers. For some measures, a large-scale,
- 11 cross-utility approach is the most cost-effective means to
- 12 achieve energy efficiency savings and transform the
- 13 market. This approach is particularly effective for
- 14 markets composed of large numbers of homogenous smaller
- 15 usage consumers, such as the residential and small
- 16 commercial markets.
- 17 Q. Please explain Avista's relationship to the
- 18 Northwest Energy Efficiency Alliance (NEEA).
- 19 A. Avista has been a member of the NEEA, and
- 20 actively involved in its governance, since the creation of
- 21 that organization in 1996. As one of fourteen funders,

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- 1 Avista is supportive of the use of a coordinated regional
- 2 market transformation effort to the extent that the effort
- 3 is a cost-effective enhancement of, or alternative to,
- 4 local utility efforts at acquiring those resources for our
- 5 customers.
- 6 The utility cost of NEEA's savings in Avista's Idaho
- 7 service area is \$140 per first-year MWh. This compares
- 8 with \$165 per first-year MWh for Avista-funded local
- 9 energy efficiency programs. During the 2010-2012 period,
- 10 Avista's Idaho-related NEEA funding averaged \$590,000 per
- 11 year, or a total of nearly \$1.8 million.
- 12 Q. What is the Company's plan for identifying
- 13 future potential in energy efficiency within new and
- 14 evolving technologies?
- 15 A. On August 30, 2013, Avista filed an application
- 16 with the Commission to authorize up to \$300,000 per year
- 17 of Schedule 91, DSM Tariff Rider revenue to fund applied
- 18 research at Idaho's universities through a "call for
- 19 papers" approach. The intent of this inititative is to
- 20 supplement the pipeline of emerging technology. While this

<sup>&</sup>lt;sup>1</sup>Based on Avista's regional customer count and loads formula of 5.4% of NEEA's annual budget with 30% allocated to Idaho.

- 1 application is in a separate docket, (Case No. AVU-E-13-
- 2 08), I mention this to underscore Avista's interest in
- 3 advancing research efforts to assist the pursuit of new
- 4 technologies on its customers' behalf.
- Q. What is the status of the Idaho electric and
- 6 natural gas tariff rider balances?
- A. The Idaho electric and natural gas tariff rider
- 8 balances are \$3,271,549 underfunded (i.e. dollars expended
- 9 exceed dollars collected through the Tariff Rider) and
- 10 \$734,222 overfunded, respectively. Overfunded balances
- 11 indicate that more tariff rider funding was collected than
- 12 necessary to fund the on-going DSM operations. The
- 13 overfunded balance will be held to cover some long-term
- 14 site-specific projects that are projected to complete and
- 15 be paid in 2014-2015. After qualifying projects have been
- 16 paid, any remaining balance will be netted with the
- 17 Purchase Gas Adjustment (PGA).
- 18 Avista has historically filed for changes in
- 19 Schedules 91 and 191 when the rider balances have exceeded
- 20 certain thresholds, such as a 2% retail rate impact.

<sup>&</sup>lt;sup>2</sup> Unlike the 8.5% interest the Company incurs on Schedule 91 electric tariff rider, the overfund balances on Schedule 191 does not incur interest.

- 1 Going forward, Avista plans to file energy efficiency
- 2 true-ups on an annual basis. Ms. Hermanson describes the
- 3 expenditures, efficiency savings, and cost-effectiveness
- 4 of these programs in her direct testimony.
- 5 Q. Due to low natural gas avoided costs, Avista
- 6 suspended its natural gas energy efficiency programs by
- 7 Commission decision effective September 25, 2012. Does
- 8 the Company have plans to consider bringing these programs
- 9 back?
- 10 A. Yes. Avista intends to propose an offering of
- 11 natural gas efficiency programs in Idaho when the cost-
- 12 effectiveness is "favorable" as measured by the total
- 13 resource cost (TRC) test. Avista will monitor the
- 14 quarterly weighted average cost of gas (WACOG), relative
- 15 to the prevailing WACOG when Schedule 191 was suspended,
- 16 as a proxy for avoided cost. Should there be an increase
- of 50% in gas costs; Avista will evaluate the viability of
- 18 reinstating a cost-effective natural gas DSM portfolio.
- 19 Similarly, natural gas DSM was temporarily suspended in
- 20 1997 and reinstated in 2000 when natural gas avoided costs

- 1 increased enough to offer cost-effective natural gas DSM
- 2 programs.
- 3 Q. Please describe the opportunity for external
- 4 review of Avista's DSM activities.
- 5 A. The Company has had continuous energy efficiency
- 6 stakeholder involvement since 1992. To gain perspectives
- 7 from external experts and opinion leaders, Avista provides
- 8 opportunities for communication and input pertaining to
- 9 the Company's DSM portfolios. The Company's program
- 10 offerings, planning, evaluation findings, underlying cost-
- 11 effectiveness tests and results are reviewed during
- 12 stakeholder meetings. Currently, the Company holds in-
- 13 person meetings at least twice per year, hosts several
- 14 webinars annually, provides a full analysis of the results
- 15 of DSM operations on an annual and monthly basis,
- 16 discloses (with appropriate concern for customer
- 17 confidentiality) large projects and provides a quarterly
- 18 newsletter summarizing recent DSM activities.
- 19 Avista's Energy Efficiency Advisory Group, separate
- 20 from the Company's Integrated Resource Planning Technical
- 21 Advisory Committee, includes representatives from

- 1 regulatory and other governmental agencies, environmental
- 2 groups, nationally recognized energy-efficiency
- 3 organizations, and advocacy groups for low income and
- 4 industrial customers as well as end-use customer
- 5 participants.
- 6 Avista appreciates the active engagement of the
- 7 Commission Staff as part of our Energy Efficiency Advisory
- 8 Group. Additionally, the Idaho Rivers Alliance, the
- 9 Northwest Energy Coalition, University of Idaho Integrated
- 10 Design Lab and the Northwest Industrial Gas Users have
- 11 representation on Avista's Advisory Group.
- 12 Q. How many Avista staff assist in the
- 13 implementation of Avista's DSM programs?
- 14 A. Currently, these programs are supported by
- 15 twenty-one full-time equivalents (FTE) spread over 43
- 16 staff that support DSM programs in Washington and Idaho.
- 17 Q. With the suspension of natural gas programs and
- 18 declining electric avoided costs, what are the Company's
- 19 plans with current staffing levels?
- 20 A. The Company's 2012 Voluntary Severance Incentive
- 21 Program resulted in a decrease of approximately 1.25 FTE

- 1 in the DSM Department. In addition to this, Avista is
- 2 continuing to evaluate the appropriate staffing levels and
- 3 will maximize attrition opportunities as they arise.
- 4 III. PRUDENCE OF INCURRED DSM COSTS
- 5 Q. Would you please explain the Company's request
- 6 for a finding of prudence in this case?
- 7 A. Yes. Idaho electric programs have been cost-
- 8 effective from both Total Resource Cost (TRC) test and
- 9 Program Administrator Cost (PAC) test perspectives. As
- 10 explained later in by Company witness Ms. Hermanson, the
- 11 2010-2012 TRC benefit-to-cost ratio of 1.91 for the Idaho
- 12 electric DSM portfolio is cost-effective, with a residual
- 13 TRC benefit to customers of \$29.9 million. The 2010-2012
- 14 PAC, also known as the Utility Cost Test (UCT), benefit-
- 15 to-cost ratio of 3.35 is also cost-effective, with a
- 16 residual PAC benefit of nearly \$42.4 million. The
- 17 levelized TRC and PAC costs are \$36.55 and \$19.97 per MWh,
- 18 respectively.
- 19 The overall portfolio of measures has a weighted
- 20 average measure life of approximately 13 years for 2010-
- 21 2012.

- 1 Avista has previously demonstrated the prudence of
- 2 program expenditures in the context of general rate cases.
- 3 In the Company's 2010 electric and natural gas general
- 4 rate cases (Case Nos. AVU-E-10-01 and AVU-G-10-01), the
- 5 Commission issued a finding in Order No. 32070 that
- 6 electric and natural gas expenditures through December 31,
- 7 2009 were prudently incurred. At this time, the Company
- 8 requests that the Commission issue a finding that electric
- 9 and natural gas energy efficiency expenditures from
- 10 January 1, 2010 through December 31, 2012 were prudently
- 11 incurred.
- 12 Q. Please summarize the Company's energy
- 13 efficiency-related savings for this period?
- 14 A. The Company's tariff riders under Schedules 91
- 15 (electric) and 191 (natural gas) are system benefit
- 16 charges to fund energy efficiency.
- 17 As shown on page 1 of Exhibit No. 3, Schedule 1, from
- 18 January 1, 2010 through December 31, 2012, 109,100 MWh and
- 19 950,822 therms of annual first-year efficiency savings
- 20 were achieved. Page 1 of Exhibit No. 3, Schedule 1

- 1 details the energy savings by regular and low-income
- 2 portfolios for both electric and natural gas DSM programs.
- 3 Q. Please describe the retention of the
- 4 independent, third-party evaluators who verified the 2010-
- 5 2012 savings.
- 6 A. In late November 2010, following the filing of
- 7 its Evaluation, Measurement, and Verification (EM&V)
- 8 Annual Plan, the Company issued a comprehensive Request
- 9 for Proposal (RFP) for EM&V services for its 2010-2011
- 10 electric and natural gas DSM portfolio. Avista retained
- 11 consultants Steve Schiller and Dr. Chris Ann Dickerson to
- 12 assist with the RFP process in order to ensure a
- 13 comprehensive scope and appropriate vendor selection.
- 14 This came on the heels of a collaborative process with the
- 15 consistent involvement of the Commission Staff to develop
- 16 an overarching "EM&V Framework" to establish protocols for
- 17 savings acquisition and program management review.
- 18 Over twenty prospective bidders participated in a
- 19 conference call with five bidders submitting proposals by
- 20 the December 27, 2010 due date. The Company conducted
- 21 detailed interviews by phone with two bidders being

- 1 selected for second interviews on-site. Cadmus was the
- 2 awarded the independent EM&V contract based on its
- 3 detailed evaluation approach following best practices,
- 4 coupled with its strong regional and national reputation.
- 5 In addition, Cadmus had a sizeable and diverse complement
- 6 which made it possible for multiple teams to be
- 7 immediately deployed on various tasks, such as the
- 8 Technical Reference Manual (TRM) review and natural gas
- 9 measurement and verification, in order to meet impending
- 10 regulatory deadlines.
- 11 Q. What evaluation of the Company's DSM programs
- 12 have occurred?
- 13 A. Cadmus performed independent (or "third-party")
- 14 impact and process evaluation on Avista's DSM programs for
- 15 the 2010-2012 time period covered by the Company's request
- 16 in this case. Impact evaluation is intended to verify,
- 17 and adjust as necessary, "claimed" savings. Process
- 18 evaluation reviews "procedures" for continual improvement.
- 19 Ms. Hermanson and Mr. Drake describe the results of
- 20 Cadmus' work in detail.

- 1 Q. Do you agree with Cadmus' conclusions and
- 2 recommendations?
- 3 A. Yes. As further discussed in Company witness
- 4 Drake's direct testimony, the August 2, 2013 "2012 Process
- 5 Evaluation Memorandum" makes recommendations regarding
- 6 Avista's "2011 Large Project Review Process" and a
- 7 "Database and Realization Rate Review." We have begun
- 8 establishing new processes and procedures to ensure
- 9 successful implementation of these recommendations.
- 10 Q. Have the expenditures for energy efficiency been
- 11 cost-effective and prudent?
- 12 A. Yes. The Company's expenditure of tariff rider
- 13 revenue has been reasonable and prudent. A portfolio of
- 14 programs covering all customer classes has been offered
- 15 with total savings of over 109,100 MWh and 950,822 therms
- during January 1, 2010 through December 31, 2012. A 13-
- 17 year levelized total resource cost per saved megawatt hour
- 18 of \$36.55 has been achieved. The 21 year levelized total
- 19 resource cost per saved therm has averaged \$1.13 a therm.
- 20 Ms. Hermanson will provide further detail demonstrating
- 21 cost-effectiveness of Idaho DSM programs in her testimony.

- 1 The Tariff Rider funded programs have been very
- 2 successful. Participating customers have benefited through
- 3 lower bills. Non-participating customers have benefited
- 4 from the Company having acquired lower cost resources as
- 5 well as maintaining the energy efficiency message and
- 6 infrastructure for the benefit of our service territory.

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# IV. OTHER COMPANY WITNESSES

- 9 Q. Would you please provide a brief summary of the
- 10 testimony of the other witnesses representing Avista in
- 11 this proceeding?
- 12 A. Yes. The following additional witnesses are
- 13 presenting direct testimony on behalf of Avista:
- 14 <u>Chris Drake</u>, Manager of Demand Side Management
- 15 Program Delivery, will describe Avista's energy efficiency
- 16 program offerings available to Idaho customers and program
- 17 management perspectives. Mr. Drake will also respond to
- 18 Evaluation, Measurement and Verification findings and
- 19 Cadmus recommendations specific to implementation issues.
- 20 <u>Lori Hermanson</u>, Senior Resource Analyst, will address
- 21 the cost-effectiveness of Idaho DSM programs offered in
- 22 2010-2012, and sponsors evaluation studies.

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- 1 Q. Does that complete your pre-filed direct
- 2 testimony?
- 3 A. Yes, it does.